GOMS Keystroke Analysis Worksheet

Product: Names:

1. Specify a representative task for your product. Generally the task should take somewhere between 20 seconds and a minute. The description should include all parameters for completing the task.

2. Outline the sequence of abstract steps that a frequent user would take to complete this task.

3. For now, just list the primitive operators (i.e. K, P, H and R) of the keystroke analysis. (you can finish the analysis after completing the empirical testing for another group)

4. Complete the first part of the Empirical Testing Worksheet and ask another group to collect actual timings of people performing the task.
5. After you have collected timings for another group, finish the GOMS keystroke analysis.

6. How does your theoretical analysis compare to the empirical results?